

VICTIM/WITNESS RESPONSE SURVEY

1. **Did the officer who responded to your call explain your rights as a victim?**
 - Yes
 - No
 - Do not remember

2. **Did you receive any information from the responding officer/detective about referral information and available resources for victims/witnesses such as the victim liaison, community agencies or court advocate?**
 - Yes
 - No
 - Do not remember

3. **If you answered “yes” to number 2, how helpful was the information given to you?**
 - Very helpful
 - Somewhat helpful
 - Not very helpful
 - Not helpful at all

4. **Have you been contacted by either the police officer, detective or victim liaison since the incident?**
 - Yes
 - No
 - Do not remember

5. **How soon after the incident were you contacted?**
 - 1-3 days
 - 4-7 days
 - 8-11 days
 - Not at all

6. **How were you contacted?**
 - Phone
 - In Person
 - Letter
 - Not at all

7. **Did the officer/detective or victim liaison keep you informed of the status of your case?**

- Yes
- No
- Do not remember

8. Were your needs as a victim or witness met by the Birmingham Police Department?

- Yes
- No
- N/A

9. If you answered “no” to number 8, what needs remain unfulfilled/unmet by the Police Department?

10. During the initial stage of your complaint, how satisfied were you with the services provided by:

A. The responding police officer?

- Very satisfied
- Somewhat satisfied
- Somewhat dissatisfied
- Very dissatisfied

B. The detective assigned to your case?

- Very satisfied
- Somewhat satisfied
- Somewhat dissatisfied
- Very dissatisfied

Comments:

- 11. Please tell us ways in which you feel the Birmingham Police Department could improve our services to better meet the needs of victims/witnesses?**

- 12. Do you have any additional comments/suggestions/recommendations on how we can improve our services, programs, policies or procedures to better serve victims/witnesses?**

- 13. I am a**

- Victim
- Survivor
- Witness
- Victim Advocate
- Victim/Witness Coordinator
- Attorney
- Judge
- Other

- 14. I am a victim/survivor of:**

- Domestic Violence
- Sexual Violence
- Homicide
- Assault
- Theft
- Burglary/Home Invasion
- Forgery/Fraud
- Witness
- Other

- Not a crime victim/survivor

15. I found this site:

- Very helpful
- Somewhat helpful
- Not very helpful
- Not helpful at all

16. This site was:

- Very easy to use
- Somewhat difficult to use
- Difficult to use

17. Did this site increase your knowledge of victim rights?

- Yes
- No